



## The SaaS CRM Tool

- **Dashboard:** overview for internal and external activities, projects and reports
- **Contacts:** manage your addresses and personalized data
- **Employees:** who works on which project and how successfully
- **Activities:** each action will be fixed, internal and external
- **Forecasts:** analyze projects, periods, employees or market segments
- **Reports:** safe important forecasts or campaigns
- **Objects:** manage relation in between a property and a applicants
- **Marketing:** personalized mailings and newsletter can be send out automatically
- **CTI:** SIP, CAPI and VoIP support for a telephone integration
- **Calendar:** groups, individual, private events
- **Email:** automatically distribution within the employees and clients incl. attachments
- **SMS:** messages for clients and employee (type 2, with individual phone number)

## Your Advantage

- Easy use
- Quick and efficient
- High security:
  - Daily updates
  - Live backup
  - Server in highly secured environment
  - Data encryption
  - Air conditioned Sever rooms
  - Firewall
  - Fail proven (USV, mirrored server, special fire protection for server...)
- Reachable from everywhere via Internet (worldwide)
- Easy first setup
- Import from existing data possible
- No buying of expensive software necessary
- No updates necessary
- No installation of software necessary
- CTI Support via VoIP or TAPI
- SMS out to your client or employees
- No synchronization necessary; always actual
- Individual customizations possible
- Individual and group rights
- Individual language setup for each employee
- Personalized mailings and newsletter





## SIS – The technical facts

<b>Technology</b>	PHP
<b>Data base</b>	MySQL
<b>Server</b>	Apache
<b>Server location</b>	Germany (Computer Centre in Frankfurt/Main)
<b>Availability</b>	99,99%
<b>Encryption</b>	56 Bit SSL (Verisign)
<b>Maximal Users</b>	No limit
<b>Method of protection</b>	1. Live Backup (Recording of each action. Daily recovering possible) 2. DVD-Backup (optional)
<b>Supported Browser</b>	Internet Explorer from Version 9.0 Firefox from Version 5.0 and Safari from Version 5.1
<b>No Software Installation No Updates necessary</b>	;o) Except you want to use CTI support
<b>VoIP TAPI</b>	SIP compatible VoIP-Software for web browser plug in. Easy using with standard applications like Freenet, SIP-Gate and others Connect support: CAPI
<b>Import</b>	Existing Data importable
<b>Export</b>	To .xlsx-format (e.g. Excel) for forecast, client lists and a lot more)
<b>Mobile Access</b>	UMTS / GPRS
<b>Character set</b>	UTF-8
<b>Languages</b>	SIS is available in English, German, France, Italian, Greece and Hebrew. Additional languages on request.

### Contact us...

Tel: +49 9151 8659-130 / E-Mail: [info.eu@candor.com](mailto:info.eu@candor.com)  
[www.candor.com/de](http://www.candor.com/de) / [www.SalesInformationSystem.com](http://www.SalesInformationSystem.com)

We get in contact with you directly or via phone...

**Your Candor Team**